March 13, 2012 Labor and Public Employees Committee Testimony to support collective bargaining Senate Bill 352

My name is Janice Pierce. I have been a provider in Manchester since 2005. Before then, I spent one year as a licensed foster parent for my great-grandson, who I now care for through Care4Kids.

We providers would like changes at Care4Kids. We providers want Care4Kids to stop losing all our paperwork because it's inconvenient for the parents and the providers. We'd like to receive our checks on time - Care4Kids needs to send them out ASAP, not process them just on Tuesdays and Thursdays. We also need to get paid more and to be paid for irregular hours, like overnight and weekend care for when my granddaughter is working.

I'm a great-grandmother and I provide my great-grandson with good care. He enjoys being with me. I should get my paychecks on time for the work that I do because it benefits him at the end of the day. I use my subsidy check on him and provide him with quality care.

I think we providers should have a contract with Care4Kids because, without one, nobody will abide by any rules. We providers should have a voice in this process, not just be brushed off when we call Care4Kids every month. Please vote YES for SB352 and let our voices be heard.

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